



Measures for Digital Platform Operators Providing Public Ride-Hailing Services

The Electronic Transactions Commission has issued an announcement outlining new operational measures for digital platform service providers that offer public ride-hailing services via cars or motorcycles.

The key provisions introduce regulatory guidelines for ride-hailing platforms such as those enabling users to request car or motorcycle taxi services via mobile applications. Under the new requirements, a driver must hold a valid public transport driver's license, and all vehicles used in such services must be properly registered as public transport vehicles in accordance with applicable laws.

In addition, platform operators are required to establish a transparent system for verifying and displaying driver and vehicle information, including the driver's full name, public driver's license number, vehicle registration number, and real-time vehicle location. This information must also be made accessible to relevant authorities for inspection.

These measures are designed to enhance the safety of ride-hailing services and build greater public confidence in digital transportation platforms. The announcement will take effect on 2 October 2025.

Should you have any question, please do not hesitate to contact us via info@bgloballaw.com

